

Comprehensive Systems, Inc.

Community Employment

2010

**Community Employment Services
Outcome Report
2010**

The Economy continues to be a big factor affecting jobs available in the community. In New Hampton, the decision was made by our company to no longer take on new referrals for community job placements. The Employment Training Specialist who had been working on finding jobs in the community is now focusing more of her efforts on follow-along services, as well as on the Day Habilitation Program and the Supported Community Living program.

For 2010, there were 7 individuals in follow-along services. This is slightly down from the previous year, where there were 10 individuals in follow-along services..

Companies statewide continue to lay off workers. Employers continue to look for workers who can multi-task, thus requiring a higher skill level than many of the referrals that we are receiving. Iowa Vocational Rehabilitation Services continues to fund those with the most significant disabilities first.

In 2006, the decision was made by our company to focus our attention on our HCBS programs and Organizational Employment in Mason City. We are no longer accepting new referrals for Supported Employment in Mason City. Our area of expertise in Mason City continues to be our Home and Community Based Services, Organizational Employment, and more recently Day Habilitation Services. We continue to focus on these areas to grow and expand.

Overall, the average hourly earnings have increased in New Hampton and Mason City. Many of the individuals have been employed in the same job for several years and it is reflective in their average wage. The average hourly wage is \$7.25. The majority of individuals we support have earning above the minimum wage.

Satisfaction continues to be high for all individuals in Supported Employment at 99.8%

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| Outcome Objectives | Categories of Measures | Applies to | Time of Measure | Data Source | Obtained By | Goal | Outcomes | Previous Outcome |
|----------------------------|--|-------------------------------------|-----------------|----------------------|---|--------|------------------|------------------|
| Maximize Positive Outcomes | Effectiveness: Average hourly earnings | SE-NH SE-MC | Annual | Tracking Sheet | Employment Training Specialist | \$7.25 | \$8.57 \$7.50 | \$9.57 \$7.50 |
| Maximize Positive Outcomes | Average # of hours per week | SE-NH SE-MC | Annual | Tracking Sheet | Employment Training Specialist | 20 | 6.5 0 | 11 25 |
| Maximize Positive Outcomes | Efficiency: Average number of days from referral to placement | SE-NH SE-MC | Annual | Tracking Sheet | Employment Training Specialist | 90 | 0 0 | NA 0 |
| Maximize Positive Outcomes | Service Access: Working Days from Pre-admission to Admission | SE-NH SE-MC | Annual | Tracking Sheet | Employment Training Specialist and Admissions | 30 | 0 NA | NA NA |
| Maximize Positive Outcomes | # of Placements | SE-NH SE-MC | Annual | Tracking Sheet | Employment Training Specialist | 5 | 0 0 | 0 0 |
| Maximize Positive Outcomes | # of Referrals | SE-NH SE-MC | Annual | Tracking Sheet | Employment Training Specialist | 5 | 0 0 | 0 0 |
| Maximize Positive Outcomes | # of Follow Along | SE-NH SE-MC | Annual | Tracking Sheet | Employment Training Specialist | 10 | 7 0 | 8 2 |
| Maintain Positive Outcomes | Satisfaction | All Persons in Supported Employment | Annual | Satisfaction Surveys | Employment Training Specialist | 100% | 99.8% | 99.5% |

Notes: