

**Comprehensive Systems, Inc.**

# **Community Integration**

**2008**

## **Community Integration Outcome Report 2008**

Our day programs continue to be available to individuals who choose not to work. Our programs continue to expand as necessary and include Day Habilitation as an option under the Home and Community Based Waiver program. Per consumer choice, there are some individuals who have gone from full day Day Habilitation back to work full days.

Our Day Habilitation Programs have expanded in Cedar Falls and in New Hampton. Seventy-one individuals choose Day Habilitation Services as an alternative to work. Seventeen individuals have chosen part time work and part time Day Habilitation Services. With Day Habilitation offered in our workshop areas, this gives individuals the availability to choose the half-day option.

We believe that we are able to be more efficient with the services that we provide to individuals when we are able to share staff between our day programs and our residential areas. This allows for cross training and more consistency for the individuals served. The hours shared for 2008 were 44.

The average number of working days from pre-admission to admission into the Day Habilitation program has decreased from 18 days to 4.5 days. This has helped to provide quicker access for individuals in need of these services.

Satisfaction continues to be high at 100% for Community Integration.

**Community Integration  
Outcome Report  
2008**

| Outcome Objectives         | Categories of Measures  | Applies to  | Time of Measure | Data Source         | Obtained By                        | Goal | Outcomes  | Previous Outcome |
|----------------------------|---|---|-----------------|---------------------|------------------------------------|------|---|------------------|
| Increase Choice            | Effectiveness:<br># of individuals that chose alternative to work program           | CI-BH #1<br>CI-BH #2<br>CI-NH<br>CI-MC<br>Learning Center<br>CI-CC #1<br>CI-CC #3 | Annual          | Program Plans       | Program Managers                   | 10   | 17<br>3<br>13<br>9<br>27<br>1<br>0<br>71 total                | 74               |
| Increase Choice            | Part Work/Part Day Program  | CI-BH #1<br>CI-BH #2<br>CI-NH<br>CI-MC<br>Learning Center<br>CI-CC #1<br>CI-CC #3 | Annual          | Program Plans       | Program Managers                   | 10   | 2<br>3<br>5<br>6<br>0<br>1<br>0<br>17 total                   | 17               |
| Maximize Staff Hours       | Efficiency:<br>Shared Staff with Residential Areas                                  | CI-BH #1<br>CI-BH #2<br>CI-NH<br>CI-MC<br>Learning Center<br>CI-CC #1<br>CI-CC #3 | Annual          | Hours Report        | Program Managers                   | 20   | 0<br>0<br>0<br>0<br>8 staff/ 44hrs<br>0<br>0<br>44 hrs. total | 13hrs            |
| Maximize Positive Outcomes | Service Access:<br>• Average number of working days from Pre-Admission to Admission | All Day Hab areas   | Annual          | Tracking Sheet      | Admissions Director/ Area Managers | 30   | 4.5   | 18               |
| Maintain Positive Outcomes | Satisfaction  | All Consumers in Day Hab  | Annual          | Satisfaction Survey | Program Managers/QA                | 95%  | 100%  | 99%              |

Notes:

- Day Hab Programs are broke down by area.
- In 2007 we started to track service access.