

**Comprehensive Systems, Inc.**

# **Respite Services**

**2008**

**Respite Services  
Outcome Report  
2008**

In 2008, some individuals received Respite services in our Group Homes while others received this service in their home and in their community. Comprehensive Systems, Inc. found that we were able to meet the needs of the families 100% of the time. The satisfaction with the services and with the overall response time was 100%.

With regard to service access, the average number of days from pre-admission to admission was 36 days. This is one day less than the previous year. Our overall goal was 30 days, but much of this can be attributed to outside factors, such as the family's request of a certain start date.

**Respite Services  
Outcome Report  
2008**

<b>Outcome Objective</b>	<b>Categories of Measures</b>	<b>Applies to</b>	<b>Time of Measure</b>	<b>Data Source</b>	<b>Obtained By</b>	<b>Goals</b>	<b>Outcomes</b>	<b>Previous Outcome</b>
Meeting needs of families	Effectiveness: Meeting needs of family	All Persons Receiving Respite Services	Annual	Contact Forms & Service Logs	Managers	95%	100%	100%
Maintain Positive Outcomes	Satisfaction	All Persons Receiving Respite Services	Annual	Satisfaction Surveys	Managers/ Quality Assurance	95%	100%	97%
Placement	Efficiency: Response time to meet the requests of family	All Persons Receiving Respite Services	Annual	Satisfaction Surveys	Managers	95%	100%	97%
Maximize Positive Outcomes	Service Access: <ul style="list-style-type: none"> <li>• Average number of working days from pre-admission to admission</li> </ul>	All Persons Seeking Respite Services	Annual	Tracking sheet	Admissions Director/ Area Managers	30	36	37.7

Notes:

- In 2007 we started tracking service access.