



Charles City
Cedar Falls
Waterloo
New Hampton
Osage
Mason City

July 15, 2020

Dear Parents and Guardians,

We continue to monitor COVID-19 cases in all of the communities where we provide services and we continue to be in contact with our local public health department. We are remaining in phase one for all areas at this time.

We understand your desire to see your loved one and have spent considerable time this past week working towards this goal. We are in the process of developing a plan for outdoor parent/guardian visits. We are currently establishing guidelines for these visits as we want to ensure safety of individuals and visitors. We anticipate having these guidelines established early next week.

The Treasure Chest store in New Hampton has reopened with modified hours. The store is open Tuesday-Friday from 10:00 AM to 3:00 PM. They are accepting donations on Tuesday, Thursday and Friday from 8:00 AM to 3:00 PM.

Although we continue to provide Day Hab Services within the residential homes, Day Programs (Day Hab and Small Group Employment Services) continue to be closed.


Ryan Becker
Associate Director