



Charles City
Cedar Falls
Waterloo
New Hampton
Osage
Mason City

Comprehensive Systems, Inc.
Update: September 30, 2020

Individuals from the Osage Group Home who participate in Day Habilitation Services have been going to Charles City two (2) days per week. This has gone well. Starting next week, they will now return to these Services in Charles City five (5) days per week.

The Treasure Chest in Charles City has opened. At this time, store hours are Tuesday through Friday 10:00 a.m.-3:00 p.m. Donation hours are Thursday and Friday 10:00 a.m.-3:00 p.m.

We are excited to announce updated guidelines for individuals to go on home visits with their family members. We ask that you continue to give advance notice for visits and schedule the visit with the area manager. No COVID-19 test will be needed for the individual upon return from the visit unless the visit is longer than 14 days or if it is suspected that the individual has COVID-19 or has been exposed to someone with COVID-19. We ask that the individual adhere to CDC guidelines and follow social distancing recommendations, not attend large gatherings, wash hands frequently, and wear a mask if tolerated in public places. We also ask that you notify Comprehensive System, Inc. if you are aware of a potential exposure.

There will be a pre-screening tool that the responsible party will be asked to complete prior to taking the individual out. If the responsible party answers "yes" to any of the questions, we recommend that you not proceed with the planned home visit. The screening questions are as follows;

Have you or anyone in your household had a fever in the past 24 hours?

Do you or does anyone in your household have a cough?

Do you or does anyone in your household have shortness of breath?

Do you or anyone in your household have loss of taste or smell?

Have you or anyone in your household been directly exposed to someone who has tested positive for COVID-19 in the past 14 days?

Thank you for your patience as we continue to navigate through all of this. If you have any questions, please contact your area manager.