



Charles City  
Cedar Falls  
Waterloo  
New Hampton  
Osage  
Mason City

July 22, 2020

Good Afternoon,

I hope you are enjoying the nice weather today. We understand that we have not allowed in-person visits since the beginning of the pandemic, and understand many of you are looking forward to seeing your loved ones soon. We have spent much time working out the details for socially distanced in-person visits, and these guidelines will be finalized yet this week. Once completed we will begin to allow in-person, outdoor visits beginning Monday July 27, 2020. These visits will be allowed Monday through Friday from 10:00 A.M. to 3:00 P.M. by appointment only and limited to 2 immediate family members or guardians only. Each residential area will be assessed individually, if there is a positive Covid-19 case at the residential area, these in-person visits will be put on hold.

Although these visits won't be like visits in the past, we are happy to make this first step forward for you to see your loved one. If you are interested in seeing your loved one please contact the manager who oversees the home where your loved one resides. We will have a questionnaire for you to complete, and will have rather strict guidelines that we ask you follow. We have created these guidelines to safely allow visits that are 30 minutes or less.

A handwritten signature in black ink that reads "Ryan J. Becker". The signature is written in a cursive style with a long horizontal stroke at the end.

Ryan Becker  
Associate Director